

Bringing Home Baby – Terms of Service

1. Introduction

Welcome to Bringing Home Baby. By engaging our services, you ("Client") agree to the following Terms of Service. Please read carefully to understand your rights and responsibilities.

2. Scope of Services

Bringing Home Baby provides non-medical newborn and postpartum support services, including but not limited to:

- Night nursing (non-medical overnight care)
- Newborn care support (feeding, diapering, swaddling, soothing)
- Postpartum support (emotional support, education, and guidance)
- Assistance with newborn routines and family adjustment

Our nurses are licensed Registered Nurses, but services are non-medical and do not replace healthcare. We do not provide house cleaning, laundry, cooking for the family, diagnosis or treatment of medical conditions, wound or incision care, vital signs monitoring, medical assessments, or medication administration.

3. Client Responsibilities

Clients agree to provide accurate information about their newborn's health and routines, ensure a safe environment, communicate care preferences promptly, and provide necessary newborn supplies.

4. Scheduling & Cancellations

Standard shifts are 10:00 PM – 6:00 AM unless otherwise arranged. Cancellations must be made at least 24 hours in advance. Late cancellations may incur a fee.

5. Payment Terms

Invoices are issued weekly and payment is due within 7 days. Clients will not pay nurses directly. Bringing Home Baby handles all payroll. Accepted payment methods include credit/debit cards.

6. Liability & Limitations

Bringing Home Baby is not a medical home health agency and does not provide medical care. Nurses will call 911 in emergencies. We are not liable for medical outcomes. Clients release Bringing Home Baby from liability for incidents outside the agreed non-medical services.

7. Confidentiality & Privacy

All client information is confidential and HIPAA standards are followed where applicable. Nurses may not disclose family information without written consent, except where required by law.

8. Termination of Services

Either party may terminate with 7 days' notice. Immediate termination may occur for non-payment, unsafe conditions, or harassment.

9. Governing Law

These Terms of Service are governed by the laws of the State of Alabama. Disputes will be resolved in courts located in the applicable county in Alabama.

10. Agreement

By using our services, the Client acknowledges that they have read, understood, and agreed to these Terms of Service.